

**Dukes, Jerisha**

**From:** Dukes, Jerisha  
**Sent:** Wednesday, September 23, 2020 10:33 AM  
**To:** Michael Madden  
**Cc:** betty.sanders@charter.com; Tom.Rutledge@charter.com; Andrew D'Antoni; Mitch Willoughby; Hammonds, Lessie; Grube-Lybarker, Carri; Hall, Roger; Minges, Josh; Wessinger-Hill, JoAnne; Dukes, Jerisha  
**Subject:** RE: [External] Docket # 2020-224-C

Good Morning Mr. Madden,

My name is Jerisha Dukes, and I am the Hearing Examiner assigned to this docket. As a Staff Attorney with the Commission, I cannot provide legal advice/guidance. Without offering or providing legal advice, I provide the following limited procedural information to direct you to resources available to everyone found on the Commission's website, including a Pro Se Litigant Guide ([www.psc.sc.gov/publications/pro-se-litigant-guide](http://www.psc.sc.gov/publications/pro-se-litigant-guide)). The Commission does not have a particular format for the answer/reply. However, you can conduct a search of the Commission's [Docket Management System](#) to find examples of answers submitted by parties in other dockets. In addition, [Article 8, "Practice and Procedure," Chapter 103](#) of the SC Code of State Regulations outlines the requirements and content of answers submitted for review by the Commission, as well as the procedures which are required to be followed and practiced by all parties or persons appearing before or filing an matter with the Commission.

**In accordance with Commission practices and procedures, should you respond to this email, please remember to hit "reply all" so that there is no inadvertent, accidental ex parte communication in this Docket, regardless if such procedural communication may be exempt by statute.**

With warm regards,

**Jerisha Dukes, Esq.**  
**Public Service Commission**  
 State of South Carolina  
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 Columbia, SC 29210  
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**From:** Michael Madden <[wavmaster@live.com](mailto:wavmaster@live.com)>  
**Sent:** Tuesday, September 22, 2020 9:39 AM  
**To:** Duke, Daphne <[Daphne.Duke@psc.sc.gov](mailto:Daphne.Duke@psc.sc.gov)>  
**Subject:** [External] Docket # 2020-224-C

I received an email from Charter which is asking for a Dismissal of this case. I have a limited understanding of the procedural norms and legalese concerning this matter and would like to ask if there is a particular format in which I must answer and reply?

Thank you.  
Michael Madden